All purchases of pools and pool products must have a 20% deposit prior to the order being placed. This deposit secures the purchase of your order. This deposit is fully refundable as long as the order is canceled prior to Duckman's Pools, LLC picking up or having your order shipped from the warehouse. Due to the cost of shipping and the expense of your order once the order has been secured from the warehouse, this deposit in NO longer refundable. However, we understand that sometimes the order must be canceled due to arising circumstances. In the event that the order has to be canceled, the customer is no longer responsible for the remaining balance of the order.

Upon delivery of your pool, the remaining balance is due for the total amount of the pool. If you are paying by personal check, you must submit your check two days prior to the delivery of the pool. On the day of delivery, you can pay by cash, bank check, money order or credit card.

For the installation cost the balance can be paid on the day of installation. Again if you wish to pay on the day of installation you must pay with cash, bank check, money order or credit card. To avoid these methods of payment you can use a personal check again personal checks must be made two business days prior to the installation.

To avoid any inconvenience this policy may cause you, please make sure that you get all permits prior to your pool order being placed. This can be done at your town or city halls. Remember that all City's and Towns have different laws regarding swimming pools.

Please be advised that winters are unpredictable please take the proper care in closing your pool and maintaining it over these rough winter months. Duckman's Pools LLC is not responsible for winter damage.

For any warranty problems that you may have with you pool or pool products Duckman's Pools LLC will assist you.

I understand that Duckman's Pools LLC offers a Labor Warrantee. I have been informed about this warrantee and understand what it means if I choose not to purchase it.

I have read and understand the terms and conditions of this contract. X_

Office: Not open to the public

Duckman's Pools LLC

50 Breakneck Rd Sturbridge, Ma 01566 Phone (508)347-0800 (508)347-8200

Duckman's Pools LLC

Showroom/Store:

9 South Main St Leicester, Ma 01524